

April 15, 2007

Mr. Percy St. Rock
President
Two for Tea Suppliers Inc.
5768, Cote Vertu Office 34
St. Laurent QC H3L 6Y1

Dear Sir :

SUBJECT : LETTER OF COMPLAINT

My January 15 invoice for \$1 234.88 was paid in full upon receipt and I always paid my invoices in full upon receipt. However, it is now April 15, and I still receiving invoices for this amount.

I contacted your company's accounts receivable department three times by phone and I was assured each time the problem would be corrected. But, actually, IT HAS NOT CORRECTED! I thought the problem should be corrected as soon as possible, but it was an illusion.

I enclose a copy of the cancelled cheque for payment of the invoice.

Sincerely yours,

Ruby Schneider
Customer

RS

Encl.